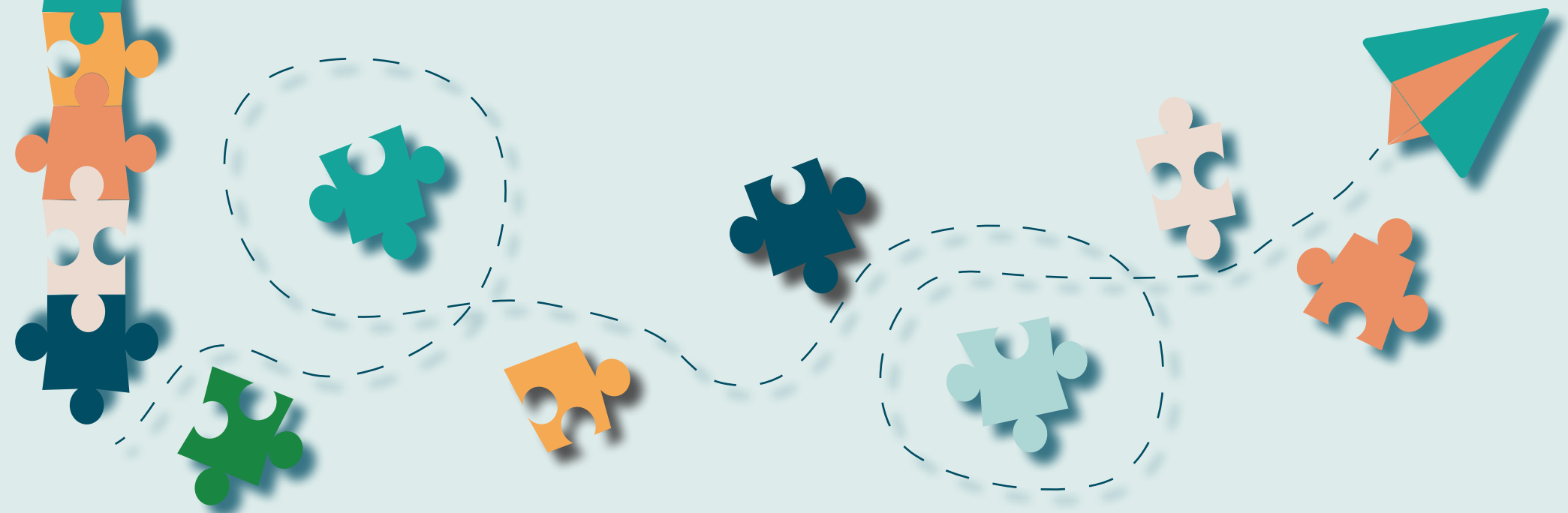


# autism

moving through Ancona airport



in collaboration with:

# Arrival at the airport

You can reach Ancona airport:



**by car**, using the P2 Multi-storey car park, or the one located right in front of the Departures terminal known as Kiss&Fly, or the one a little further away called P1. In all three car parks there are dedicated and free stalls;



**by bus** which stops in front of the Central building;



**by taxi** which will drop you off in front of the Departures terminal entrances;



**by train** that arrives at Castelferretti – Falconara Airport station.



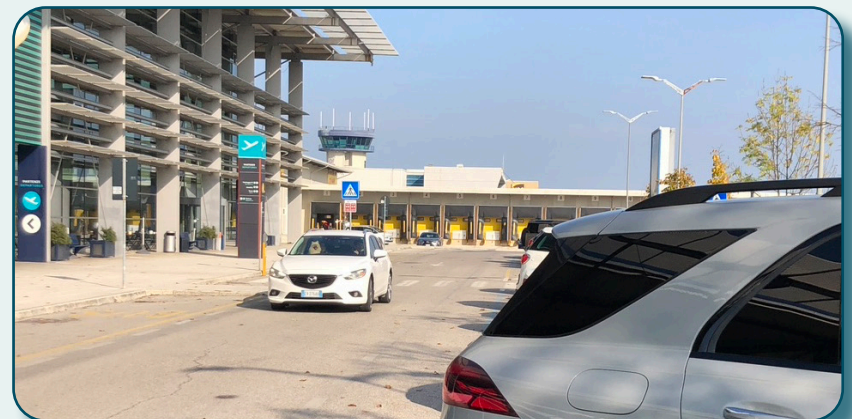
**What I see:** I may find a great bustle of people who get off the cars, cross the road, talk, carry suitcases of various sizes and colours, enter and exit sliding doors.



**What I hear:** I may hear car engines, voices of people and the noise of suitcase wheels.



**How I feel:** I'm happy and excited: today I'm going to fly!



# At the Check-in

The check-in desks are located in front of the right entrance of the Departures terminal. At the check-in desks you may need to wait for your turn, but don't worry! When it'll be your turn the attendant will check your documents and your ticket and will take your baggage, if you have one, and will slide it over the luggage belt in order to board it in the aircraft hold. You can also ask for an assistant who will accompany you to the next step: the security checks.



**What I see:** There may be people waiting at the check-in desks. You can also see monitors with fixed or sliding images. There will be other passengers waiting seated or walking along the terminal. Not far from the check-in desks there is a bar/restaurant.



**What I hear:** People's voices, noise of suitcases, announcements and music coming from the bar.



**How I feel:** I'm curious and excited, the check-in attendants are kind and careful with me and I calmly wait my turn.



# At the security checks

You need to go through the security controls to enter the boarding area. The security check is very important: the staff will check that no dangerous or forbidden objects are taken on board the aircraft. You may have to wait in line for your turn. The staff will invite you to deposit in a tray all the metal objects you may have on you such as cell phones, watches, keys, belt and sometimes even your jacket and shoes. Even the backpack and the trolley will pass inside the radiogenic machine. You can recover all your objects at the end of the controls. You also will be checked going through the archway.



**What I see:** Passengers in line waiting for security checks, security staff, the archway alarm may sound and flash, don't worry: you need to repeat the check for safety reasons. It may be necessary to undergo a manual check.



**What I hear:** People buzzing, flight announcements, sometimes archway alarm may sound and flash, don't worry: you need to repeat the check or undergo manual control.



**How I feel:** I don't get upset and calmly wait my turn. The security staff is kind and friendly.



# In the boarding hall

At the boarding area all you have to do is to wait to be called for the boarding. So you have plenty of time to relax sitting in a quiet and silent place or you can have a little walk around the shops and the bar.



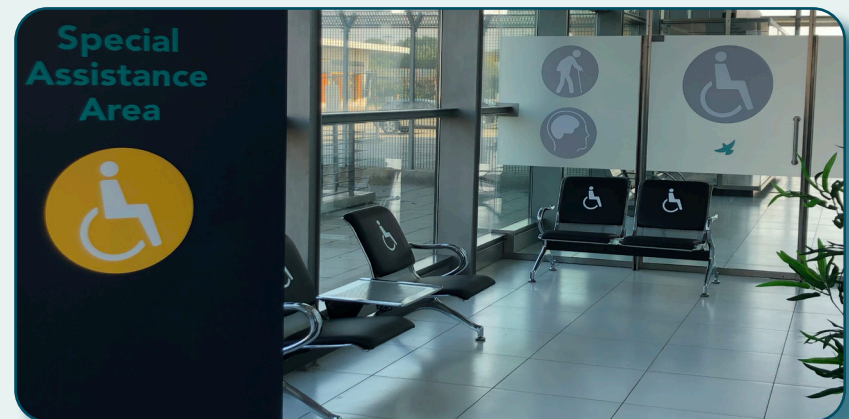
**What I see:** People sitting or standing, bars, shops and monitor with flight schedules. Through the glass walls I can see airplanes parked or moving to the runway and I can also see airport employees and workers busy underboard.



**What I hear:** People's voices, boarding announcements and background music.



**How I feel:** I'm calm: all I have to do is to wait for the boarding time, so now I can relax sitting or wandering around the shops. I can also look out on the aircraft apron and watch the parked planes.



# At the gate

When boarding I will be one of the first passengers to be boarded. The airport staff will check the documents and boarding passes one last time and then if weather permits and if the plane is nearby I will be accompanied on foot under the plane. Otherwise I will be driven by car.



**What I see:** People standing in line, vehicles and airport staff busy on the apron.



**What I hear:** Engine noise from cars and vehicles for assistance.



**How I feel:** I'm very excited: I'm about to fly! I keep calm and follow the airport staff's last instructions.

